

# COVID-19 Guidance

**Date: Wednesday 8, 2020**

**Time: 2:00 PM**

## **Older Americans Act (OAA), Senior Care Act (SCA) and Client Assessment, Referral and Evaluation (CARE) Quality Assurance**

Throughout the COVID-19 emergency period, to encourage social distancing and stop the spread of the pandemic, the agency directs that providers and participants limit participation in congregate settings or activities.

1. OAA/SCA/CARE Quality Assurance Protocol questions affected by applicable KDADS COVID-19 guidance and exceptions, will be marked as not applicable.
2. In-person file reviews at the Area Agency on Aging (AAA) and/or case manager homes have been suspended for the review period of April-June 2020.
3. All applicable questions on the OAA, SCA and CARE Protocols that are unable to be answered due to no in-person file review, will be marked not applicable.
4. All applicable questions on the OAA, SCA and CARE Protocols that are able to be answered, from information in KAMIS, will be scored accordingly.
5. All in-person home visits for KDADS QA staff have been suspended for the review period of April-June 2020.
6. QA staff will conduct phone interviews with customers selected for OAA and SCA reviews.
7. The annual Legal Assurance review (originally scheduled for the April-June 2020 review period) has been suspended and will be conducted during the months of October-December 2020.
8. The annual Farmers Market review has been suspended until further notice.

The exception granted through this guidance is good through June 1, 2020, at which time the guidance will be revisited for a potential extension, as necessary.

### **Amy Penrod**

Commissioner

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